

Data Protection Notice Business Contact of the Nigos-elektronik

This notice provides you with an overview of the processing of your personal data and your rights as pursuant to the General Data Protection Regulation (GDPR) of the European Union

1. Identity of the Data Protection Controller

NIGOS-elektronik

Borislava Nikolica-Serjoze 12
18000 Nis, Serbia

2. Contact data of the Data Protection Officer

For questions and information pertaining to the handling of your personal data, please contact the Data Protection Officer of Nigos-elektronik at any time at office@nigos.rs

3. Collection and processing of your data provided by you – purpose and legal basis

We collect and process your data for the purpose of initiating a contractual relationship and processing orders. The legal basis for the processing of your data is Article 6 (1) lit. b) GDPR (prior to entering into a contract or necessary for the performance of a contract).

In addition, we use your contact data to send so-called PCNs (Product Change Notification) / PTNs (Product Termination Notice). This is done to fulfil a contractual obligation pursuant to Article 6 (1) lit. b) GDPR or to safeguard our common interests pursuant to Article 6 (1) lit. f) GDPR. The legitimate interest lies in the interests of respecting contractual duties of data protection as well as ensuring your early involvement so as to create reliability in planning.

If necessary, we process your data beyond the purposes of the contract to protect legitimate interests as pursuant to Article 6 (1) lit. f) GDPR, to develop and improve our offers and manage business activities. Furthermore, there is a legitimate interest in maintaining risk management within the company. Within the context of the legitimate interest in accordance with Article 6 (1) lit. f) GDPR, we also use your data to inform you about similar deals and products. In rare cases, we will process your personal data for direct mail purposes.

4. Recipients

Nigos- elektronik enlists specialised technical service providers within the scope of the technical processing of your personal data for order processing. These service providers are carefully selected and legally and contractually required to ensure a high level of data protection. The order processing is conducted in accordance with Article 28 GDPR.

We contract a shipping company to complete your order. These companies are legally required, as are we, to ensure and observe a high level of data protection. We only share your personal data with third parties for other purposes than those mentioned here insofar as we are legally obligated to do so in the form of an overriding legal provision (e.g., in the event of an audit).

5. Data security

The personal data collected and stored by us will be handled confidentially and protected by appropriate technical and organisational measures against loss and modification as well as unauthorised access by third parties.

6. Duration of storage

We store your personal data for as long as is necessary to fulfil our contractual obligations and to achieve the contractual purpose. In addition, retention obligations and periods as stipulated by law or authorities are also in effect. Once these retention obligations and periods expire, it is standard procedure to delete your data. If any data are not subject to the aforementioned obligation, they are deleted as soon as their storage is no longer required for the intended purpose. It should be noted that the business relationship may evolve into a continuing obligation, which can last several years.

Even after attaining the contractual or legal obligation, a retention obligation may remain in effect as follows:

– Commercial and tax retention periods. The prescribed time limits for retention

and/or documentation are up to 10 years after termination of the business

relationship or completion of an individual order

– Conservation of evidence within the regulations on limitation periods according to Sections 195 et seqq. Serbian Law of contract and torts. In some cases, the limitation period may be up to duration of the Company. The standard limitation period is three years.

7. Your rights

If all legal requirements have been fulfilled, you have the right to request from us access to your personal data or the data processing (Article 15 GDPR) and the rectification, erasure and restriction of your personal data or data processing (Articles 16 to 18 GDPR) as well as the transfer of your personal data (Article 20 GDPR).

In addition, if all legal requirements have been fulfilled you have a right to object to the processing of your data as pursuant to Article 21 GDPR, which is based on a “legitimate interest” pursued by the controller in accordance with Article 6 (1) lit. f) GDPR. Particularly, this includes the use of your personal data intending direct mailing.

If you wish to exercise these rights or if you want to revoke your consent to the processing of personal data, in full or in part, with effect for the future, please send an email to office@nigos.rs or send a letter to the address listed in Item 1. Furthermore, according to Article 77 (1) GDPR you also have the right to lodge a complaint with a supervisory authority, in particular in the Member EU where you reside or work or where the alleged violation takes place if you believe that the processing of your personal data is in violation of GDPR. The competent supervisory authority is: Ministry of Labour and Social Policy, Belgrade, Serbia.

Supplementary data protection notices, in particular on your rights to access, rectification, erasure, restriction of processing, data portability, opposition and to lodge a complaint, see our data protection notice at www.nigossusare.com/downloads.